



**C&O Canal Trust**

**Canal Quarters Interpretive Program**

**Statement Regarding Cleaning Fees**

Dear Canal Quarters Guests,

At Lockhouses 6, 10, 21, and 49, we provide professional cleaning services between guest visits to ensure the cleanliness of our full and hybrid amenity locations. Additionally, professional cleaners relieve the burden placed upon our small team of staff and volunteer “Quartermasters” who care for the houses. As a 501c3 nonprofit organization, the Trust relies on revenue generated by the Canal Quarters Interpretive Program, along with donations, to maintain these 200-year-old historic structures, provide educational programming, and to keep the lockhouses accessible to the public.

Due to the rising cost of cleaning services, the Trust has implemented a maintenance fee which partially covers the cost of contracting the professional cleaning company we utilize. The Trust covers the remaining cost after the maintenance fee has been factored in. We appreciate your understanding of the additional fee and believe that this ensures a better experience for all guests. **Please note** that guests should still plan to remove all trash and perform a thorough once-over of the lockhouse before departure. “Leave it better than you found it” is our operating motto.

Sincerely,

*The Canal Quarters Interpretive Team*