



Canal Quarters Lockbox User Guide

Updated March 2026

Welcome! Each of the lockhouses in the Canal Quarters Interpretive Program contains a lockbox affixed to the front door or doorframe. This lockbox contains the key to the front door. Please keep our keys safe! At Lockhouse 28, the lockbox is located on the side porch door.

Instructions:



- 1) Hold or tap your finger on the screen for one second, or until it lights up. In direct sunlight, the illumination of the keypad may be difficult to see. You should hear an audible beep when you tap a number.
- 2) Press the “>” button in the lower left hand corner several times to ensure the code is clear
- 3) Type the six digit code provided in your reservation email. This code will begin with a “00”.
- 4) After entering the code, press the “unlock” or padlock symbol in the lower right-hand corner.
- 5) Using the finger slots on the side of the panel, pull towards yourself to open the lockbox and access the key.

NOTE: After unlocking the door, we suggest placing the key back in the lockbox and closing the front panel. This ensures that you do not lock yourself out, and that the key does not get lost.



HOW TO UNLOCK

- Hold your finger on the screen for one second, or until it lights up. In direct sunlight, the light may be difficult to see. You should hear an audible “beep.”
- Press the “<” button in the lower left hand corner several times to ensure the code is clear.
- Type the six digit code provided in your reservation email. This code will begin with “00”
- After entering the code, press the “unlock” symbol in the lower right-hand corner.
- Using the finger slots on the side of the panel, pull towards yourself to open the lockbox and access the key.

NOTE:
After unlocking the door, please place the key back in the lockbox and close the front panel. This ensures that you do not lock yourself out of the house, and that the key does not get lost.