## **Canal Quarters**

## **Arrival/Departure Review**

For reference only, please do not fill out!

**Upon arrival,** Ensure the previous guest and/or cleaning service has completed the following tasks in a satisfactory manner. **On departure,** please complete the following tasks to ensure a safe and pleasant experience for the next lockhouse guest.

Guests are responsible for leaving the lockhouse tidy and trash free before departure. Please use this checklist to review key details. FAILURE TO LEAVE THE LOCKHOUSE IN A TIDY AND LIVABLE CONDITION MAY RESULT IN AN ADDITIONAL CHARGE ON YOUR CREDIT CARD.

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## Tasks (will vary between full and rustic amenity houses):

- Dishes, cookware, and utensils cleaned and put away.
- Thermostats reset as applicable 75 degrees in summer and 60 degrees in winter.
- All counters, kitchen sink, stove/oven and table surfaces wiped clean of any residue left by your group.
- Floors swept clean of dirt or detritus.
- Furniture returned to its original location, if moved.
- All decorative blankets/quilts neatly placed on beds.
- All trash collected and removed from the lockhouse. Trash must be taken with you and disposed of outside the park (NPS policy).
- All personal items, food, beverages, and supplies removed from the lockhouse. *Look behind beds, in closets, in the bathroom, the fridge, and the yard!*
- Ashes extinguished and fire rings swept clean. <u>Cold</u> ashes may be shoveled into the woods out of sight. Food cleaned from fire grates, if used.
- ❖ All lights and appliances turned off, except for exterior lights marked "leave on."
- All shutters, windows, screens, and doors closed from the inside and locked, and window curtains closed. Front door is secure and locked.
- House key returned to the lockbox. Please make sure the box is closed and locked all the way. LOST KEYS WILL RESULT IN AN ADDITIONAL FEE.
- For issues needing attention before the next guest's arrival please call: (240) 202-2625 x190

Have any feedback? We would love to hear about your experience! Scan the QR Code below, or navigate to the following website: <a href="https://form.jotform.com/240795901638162">https://form.jotform.com/240795901638162</a>

